



FollowMe[®]
Q-Server Features

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Note: Because of the fast pace of software development it is possible that there will be minor differences between the manual and the actual release of the program.

Trademarks

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Features

Software Edition	Standard	Professional	Education	Enterprise
Client				
Allows choice of using "Use default username", "Ask for username and password on every print", "Use current logged on username"	X	X	X	X
View print jobs pending on server	X	X	X	X
Multiple delete of print jobs	X	X	X	X
Information displays the logged on users resources (credits, available printers and their locations)	X	X	X	X
Confirm job settings on every print if the need is present	X	X	X	X
Pause print jobs and re-queue them		X	X	X
Queue and retain print jobs		X	X	X
Cost codes (assign each print job to a specific reference number or cost code for billing clients individually)		X	X	X
Release pending print from client administration tool to any of the logged on users available printers			X	X
Print jobs directly to a selected printer without user interaction			X	X
Local printer port (allows the accounting and restriction of printing to locally attached LPT, COM or USB printers)			X	X
Server				
Database: - Microsoft SQL Server - Oracle	X	X	X	X
Cost centres (allocate users to them, change the settings on a cost centre and have them applied to all the users within that cost centre)	X	X	X	X
Specify which printers are available to each user	X	X	X	X
Cost Models (allow monetary and credit/quota charges to be allocated to on per function basis for copying, e-mail, fax, printing and scanning)	X	X	X	X
Assign cost models to printers and cost centres	X	X	X	X
Reports (generate comprehensive reports for printers, users and cost centres)	X	X	X	X
Copy Patrol (photocopier support)	X	X	X	X
Fingerprint reader support	X	X	X	X

Software Edition	Standard	Professional	Education	Enterprise
Firmware upload (easy firmware upgrades are achieved through administration tool)	X	X	X	X
Search ("Cost Centres", "Cost Models", "Printers", "Users")	X	X	X	X
Microsoft Windows Cluster compatible (supports load-balancing Active/Active or fail-over Active/Passive configurations)	X	X	X	X
Job management (change document name, username and delete unwanted print jobs)	X	X	X	X
Advanced accounting using PostScript, PCL, HPGL, Epson ESC/Page Processing (Supports all Paper Sizes, Simplex/Duplex, Mono/Colour per page, CYMK dots per page, Image/Text, Document Name, Media Type, Source/Destination trays and Print Job Filesize)	X	X	X	X
Full colour copier/MFP accounting (Provides accounting breakdown for colour copiers to provide reporting for all paper sizes, Simplex/Duplex and Mono/Colour)	X	X	X	X
Server to Hardware encryption (select between AES, DES and 3DES)	X	X	X	X
Driver restrictions (restrict printing to printers based on the driver name with which the print job was created)	X	X	X	X
Automatic User Enrolment (users can be automatically added to the system on print if they do not already exist, also automatically synchronises user PIN or Card number on creation from Active Directory/LDAP/PDC)	X	X	X	X
FollowMe Print Spooler	X	X	X	X
Line Printer Daemon Protocol (LPR) (Easily print from non-Windows operating systems for the fast migration and integration)	X	X	X	X
Shared printer port (allows the re-direction of Windows shared print queues directly into the FollowMe system, without the need to install any client side software)	X	X	X	X
Client to Server encryption (including per server selection of encryption algorithm, e.g. AES or Blowfish)		X	X	X
User/Cost Centre - Credit/quota pools (assign credit/quotas to functions, paper sizes and for colour/black & white)		X	X	X
E-mail support (warnings for "Documents exceed a certain time allocation", "Documents exceed the disk quota for that user", "Credits have fallen below a certain threshold", "Client Feedback Messages", "Administrative Alerts")		X	X	X

Software Edition	Standard	Professional	Education	Enterprise
User credit/quota management (enable, add, remove credits and schedule automatic credit allocation)		X	X	X
User printing restrictions ("Access Times" to prevent out of hours printing, "Limit disk space" limits to the amount of space a user can use on the server)		X	X	X
Rules and Routing ("Min Pages", "Max Pages", "Driver", "Non-Interactive", "Interactive", "Printing Errors (Recovers Print Job)", "Username", "Client IP Address", "Print Job contains TEXT", "Print Job contains an IMAGE" and "Time Based Rules" allow redirection to a user or printer)		X	X	X
Import users from Windows NT/2000/XP Primary Domain Controllers (PDC), Active Directory, LDAP and CSV		X	X	X
Import Printers (import printers from local or remote systems for scalable system configuration)		X	X	X
Automated database maintenance ("Pending Print Job Removal", "Audit Job Removal", "Transaction Log Truncation")		X	X	X
Client restrictions (disable client side tabs on a per user basis)		X	X	X
Printer display messages ("Number# of Credits", "No Print Jobs" and "Restricted Access")		X	X	X
Export reports in CSV or HTML format		X	X	X
E-Mail reports in CSV or HTML format		X	X	X
Dynamic user import (automatically import users from multiple Primary Domain Controllers (PDC's), Active Directory's or LDAP servers and CSV files)		X	X	X
Password synchronisation (allows the use of Windows passwords to synchronise with multiple PDC's and Active Directory's)		X	X	X
Cost codes (allow on a per user basis to print jobs and bill your clients on a reference number or cost code basis)		X	X	X
Automatically convert colour print jobs to black and white		X	X	X
Remote client install (install client software, printer ports and more)			X	X
Remote printer and port configuration (manage Windows Printer and Drivers on a multiple machine basis remotely)			X	X
Remote client printer and port management (view, manage and delete client print queues and jobs on multiple machine basis)			X	X

Software Edition	Standard	Professional	Education	Enterprise
Shared Users (allow a global user to be associated to multiple users so that one of those users is able to pick up print jobs on behalf of all users)			X	X
FTP Listener (accepts print jobs via FTP)			X	X
Cluster support (run multiple servers to spread load and ensure system uptime)			X	X
Local printer port (allows the accounting and restriction of printing to locally attached LPT, COM or USB printers)			X	X
Non-Interactive printing (allows accounting to be achieved even though printers may not have FollowMe devices attached to them)	Optional	Optional	X	X
<i>Embedded (printer manufacturer dependant)</i>				
Restrict copying, e-mail, fax, printing and scanning on a per user basis (<i>printer manufacturer dependant</i>)	X	X	X	X
Account for copying, e-mail, fax, printing and scanning services	X	X	X	X
On-screen PIN logon support	X	X	X	X
Support for external ID card readers	X	X	X	X
Analogue Fax Re-direction to E-Mail, Network Folder, FAX	X	X	X	X
User enrolment via front panel (allows users to assign their access card on the fly)	X	X	X	X
Front panel print job management (users can select their print jobs at the MFPs front panel)	X	X	X	X
Domain/Username/Password logon support	X	X	X	X
Cost codes (assign copy, e-mail, fax, folder actions specific reference number or cost code for billing clients individually)		X	X	X

Software Edition	Standard	Professional	Education	Enterprise
Web Printing				
FollowMe Web Printing also known as FollowMe Public Printing or even FollowMe Hospitality Print™ is a driver-less printing solution, allowing the use of a web interface to uploaded documents to the FollowMe Q-Server and have them printed at any FollowMe capable output device.				
PDF Feature - Adobe PDF support	Optional	Optional	✘	✘
Office & PDF Feature - Adobe PDF support - Microsoft Office Document support	Optional	Optional	Optional	Optional
Payment Kiosks				
Online Payment Kiosk (an online payment add credits to their accounts using credit card or online payment providers such as PayPal)	Optional	Optional	Optional	Optional
User Licenses				
User Licenses - Apply to Standard and Professional editions only (Education and Enterprise editions have an unlimited user license)	500	5000	Unlimited	Unlimited